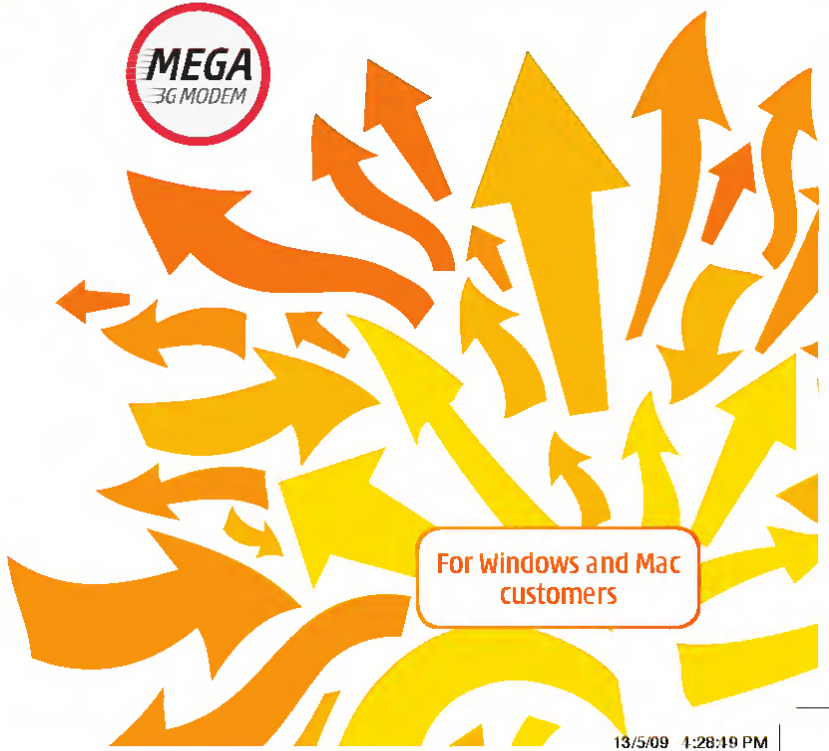
Mobile Broadband.

Internet Key Modem starter guide.

MEGA 3G MODEM



For Windows and Mac customers

For more detailed information about setup or other tips & software updates, please visit three.com.au/mobilebroadband_support

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Thank you for choosing
3 Mobile Broadband.

3's Mobile Broadband gives you fast, true wireless broadband on the go. Surf the web, download files, check out your email and more - you'll be amazed.

This guide will help you set up your 3 Mobile Broadband service with the Internet Key and your computer.

With 3 Mobile Broadband you get access to a range of 3 services including:

- Managing your account online with My3
- A three.com.au email account
- Usage monitoring via My3
- Sending and receiving SMS

This pack contains:

- Internet Key
- This starter guide

Ready? Let's go!

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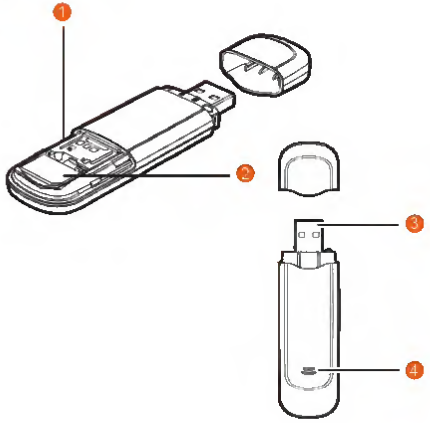
Get to know your Internet Key .

The following image shows the appearance of the Internet Key. It is only for reference as the actual product may differ.

1. Micro SD card Slot
   Holds the Micro SD card.
2. 3G SIM Card Slot
   Insert your 3G SIM Card here.
3. USB connector
   Connects to the USB interface of the PC.
4. Indicator
   Indicates the status of the modem (refer to page 8 of this starter guide for more information)



Getting started.

It is recommended to uninstall any existing wireless or Mobile Broadband drivers and software before getting started.

1 Insert the 3G SIM card into the Internet Key .

1. Remove the 3G SIM card from the 3G SIM holder.
2. Remove the back cover of the modem.
3. Insert the 3G SIM card and the Micro SD card. Make sure the cards are inserted properly.
4. Replace the back cover of the modem.

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2 Install the Internet Key .

For Windows computers (Windows 2000, XP, Vista)

Note: Connecting the Internet Key will auto install the software. Before connecting make sure your computer is turned on and the operating system has fully loaded. Do not remove the Internet Key during installation.

- Plug the Internet Key into your computer (use of the supplied USB cable is optional).
- Your PC will automatically install your Internet Key .
- Please note this may take several minutes.
- Follow the prompts on your screen to install the 3 Mobile Broadband software.

After successful installation, a shortcut icon for the Internet Key appears on the desktop.

For Mac computers (Mac OS X, 10.4, 10.5)

Note: Before connecting make sure your computer is turned on and the operating system has fully loaded. Do not remove the Internet Key during installation.

- Plug the Internet Key into your computer (use of the supplied USB cable is optional).
- Your Mac will automatically detect your Internet Key and place a Mobile Broadband CD icon on screen.
- Click on the **3 Mobile Broadband** CD icon.
- The installation screen will appear. Please note this may take several minutes.
- Follow the prompts to install the 3 Mobile Broadband software.

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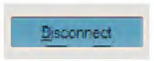
3 Connect to the internet.

Now you're ready to connect to the internet!

3 Mobile Broadband connection manager legend:

Connect to the internet



Disconnect from the internet

Open the internet browser

Open the SMS window

Open the contacts window

Access My 3 to check usage & recharge

For Windows computers

- Double click the 3 shortcut icon on your desktop to open the 3 Mobile Broadband connection manager.
- Select your service type when prompted.
- Click the **Connect** button to get online.
- Click the **Browser** icon to open your internet browser.

If you have successfully connected the 3 icon will appear in the Windows Taskbar on the bottom right hand corner of your screen.

For Mac computers

- On the Finder toolbar click on 'Go'.
- On the drop down menu select **Applications**.
- Select your service type when prompted.
- Click on the **3 Mobile Broadband** CD icon.
- Click on **Connect** to get online.
- Open the 3 Mobile Broadband connection manager.
- Click the **Browser** icon to open your internet browser.

First time prepaid users - upon first use of your 3 Mobile Broadband Prepaid service you will need to activate - to do this you will be automatically redirected to our activation page once you're connected to the internet. Please refer to the Mobile Broadband Prepaid starter guide for instructions.

How to remove your Internet Key :

For Windows computers

- Open the 3 Mobile Broadband connection manager.
- Click the **Disconnect** button.
- Double click the **Safely Remove Hardware** icon located in the Taskbar in the bottom right hand of your screen.
- Double click the **Huawei Mass Storage USB Device** and select **stop**.
- At the prompt remove the Internet Key from the USB port.

For Mac computers

- Open the 3 Mobile Broadband connection manager.
- Click the **Disconnect** button.
- Drag the Internet Key icon on the desktop to the **Eject** icon on the bottom right of the screen.
- Remove the Internet Key from the USB port.

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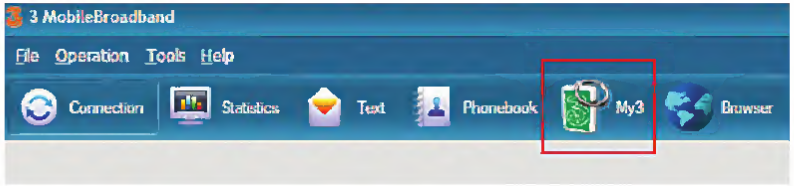
My 3, track your usage.

The most effective way to track your Mobile Broadband usage is to access My 3.

My3 is a convenient and secure way to manage your usage, view your spend or change your account details.

To access My3 just click the link in the connection manager:



Please note, you will need to register with My 3 first.

LED states.

LED COLOUR		LED STATE		DESCRIPTION
	GREEN	Searching	Double flash	Searching for network, or no network available.
3G	LIGHT BLUE	HSDPA	Solid	HSDPA service is available and is being used during the download.
3G	BLUE	3G (UMTS)	Single flash	UMTS (3G) service is available.
3G	BLUE	3G (UMTS)	Solid	Connected to a network using UMTS (3G).
2G	GREEN	2G (GPRS)	Single flash	GPRS (2G) service is available.
2G	GREEN	2G (GPRS)	Solid	Connected to a network using GPRS (2G).

Please note, when enjoying HSDPA speeds the LED on your internet Key will switch between Light Blue and Blue. Blue is the default (or idle) state and Cyan indicates data activity. For more tips and information please visit three.com.au/mobilebroadband _ support

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Extra Features.

The following outlines how to use the extra features available from the 3 Mobile Broadband connection manager.

Sending & Receiving SMS

With your Mobile Broadband service you have the added convenience of being able to send and receive SMS.

- To send a SMS open the 3 Mobile Broadband connection manager and click **Text** icon to access the SMS window.
- Enter one or more mobile numbers (e.g. 0400 000 000) and the message contents (maximum 2048 characters). Charged per message of 160 characters.
- Click **Send**.

Note: Additional charges may apply for sending SMS's from your Mobile Broadband service. To view received messages click on the text icon and open the inbox.

Email.

With your 3 Mobile Broadband service you get a free three.com.au email address (see your contract for details). To set up your email use the settings below. A detailed step-by-step guide for Outlook Express, Outlook 2003 and Mac Mail can be found online at three.com.au/mobilebroadband _ support.

Email Settings

Email address:	your.name@three.com.au (see contract)
Incoming Mail Server:	mail.three.com.au
Outgoing Mail Server:	smtp.three.com.au
Password:	Find your 4-digit messaging pin on your contract

Already have an email address?

When using an email other than three.com.au, you will need to use the incoming server of your provider. For the outgoing mail server you will need to use: smtp.three.com.au

Help with Email

For more help with email set up, check out three.com.au/mobilebroadband _ support

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Roaming.

Out of the box the Internet Key will only work when in 3G coverage in 3's Broadband Zone. This zone covers the greater metropolitan areas of most Australian capital cities. See three.com.au/coverage for more details.

Using the Internet Key outside of 3's Broadband Zone (either in Australia or overseas) requires changing the connection type settings in the connection manager. With the Internet Key connected and the connection manager open:

- Go to **Tools**.
- Choose **Options**, then **Network**.
- Select your **roaming preference**, then click **Apply**.

Please note, you will need to disconnect from the internet before making these changes.

International roaming must first be activated on your account. Please contact 3 Care on 133 320.

Important points regarding roaming:

- When roaming on a 2G network, your device LED will display green.
- When roaming on a 3G network, your device LED will display blue.
- National and international roaming incurs higher usage charges that are not normally included in your monthly allowance.
- Please visit three.com.au/mobilebroadband for further details and up to date pricing information.

Troubleshooting.

Installation troubleshooting

Is your modem not detected?

- If the Software won't install click on My Computer, click on the Internet Key then click on AutoRun.exe and the program will start.
- Plug the modem into a different USB socket on your computer. If you're using a desktop PC try a socket at the back.
- Previous modem software from 3 or other providers should be removed and applications with CD or DVD in the title can cause problems and should be removed or have their auto play function disabled.

Is your modem detected but you can't connect?

- Give your service enough time to fully activate on our network. This can take up to 24 hours.
- If you're on a plan, choose the 3MobileBroadband profile in the software and 3MobileBroadband Prepaid if you're prepaid.
- Plug the modem into a different USB socket on your computer. If you're using a desktop PC, try a socket at the back.
- Try your modem at another location, either with your own computer or a friend's computer. If it works elsewhere, give us a call and we'll take it from there.

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Does your modem connect but you can't browse the web?

› Your antivirus or firewall applications may be blocking the Mobile Broadband software or connection. If you aren't sure how to check for this, try contacting your antivirus or firewall provider.

If you are still experiencing issues please call 3's Modem & Data support team on 1300 651 545. Please have your computer & Internet Key in front of you when calling.

Email Settings

Incoming Mail Server (POP3): mail.three.com.au

Outgoing Mail Server (SMTP): smtp.three.com.au

Please note, when using an email other than three.com.au, you will need to enable outgoing authentication in your email program. Contact your other provider for server details or visit three.com.au/mobilebroadband _ support for instructions.

For more troubleshooting information, visit three.com/mobilebroadband _ support or call 3 Care on 133 320 (note: Prepaid customers please call 131 921).

Safety guidelines.

Ensure optimum performance by following these safety guidelines at all times.

› Avoid storing your Internet Key in extreme temperatures.

› Store your Internet Key in a dry and clean environment.

› Avoid spilling any liquid on or immersing your Internet Key in water.

› Do not place any labels on your Internet Key or the 3G SIM card as this could interfere with the Internet Key or 3G SIM Card Slot when inserting.

› Do not force the USB cable into the USB port.

› Do not force the 3G SIM card into the 3G SIM Card Slot.

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Warranty information.

This warranty does not affect any other rights and remedies in respect of the Internet Key, which you as a consumer may have under the Trade Practices Act and similar State and Territory laws.

Provided that you use your Internet Key according to the Terms and Conditions and the User Guide, you will have a 24 month warranty for defective product from the date of purchase.

During the warranty period, 3 will provide a replacement product after 3 have verified that the product qualifies for warranty services. If you have a warranty claim within the 24 month period, your Internet Key will be replaced as there are no repair facilities.

If 3 replaces the product, the replaced product will have a similar warranty for the remaining time of the original warranty period or for three months from the date of replacement, whichever is longer.

This warranty is applicable only to the original purchaser and is not assignable or transferable to any subsequent purchaser. Except for liabilities that cannot be excluded by law, 3 is not under any liability to you in respect of any loss or damage, including consequential loss or damage, howsoever caused which may be suffered or incurred, or which may arise in respect of the Internet Key .

This warranty does not cover:

- Defects or damages from misuse, abnormal conditions, improper storage, exposure to moisture or dampness, modifications, unauthorised repairs, neglect, abuse, accidents, alteration, improper installation, blown fuses, food or liquid spillage, acts of God, scratches or damage caused by normal use.
- Defects from the use of SIM cards other than the 3G SIM card provided.
- Products that have had the serial number removed or defaced.
- Inability of the product to function, whether partially or wholly caused by alteration or abnormality in 3's network.
- Transportation costs associated with sending the defective product to and or receiving the replacement product from 3.

For warranty service, you must present the product along with the original proof of purchase. Please contact the 3 Care team for assistance on 133 320 or business customers call 133 103. Note: Prepaid customers must call 131 921.

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